

HOW TROUBLE-FREE DO YOU WANT TO BE?

Lite Plan...\$10 per month/per PC + \$25 per Server

- 24/7 Remote Monitoring & Alerting
- Patch Management
- Anytime Remote Support available
- Network, Workstation, and Server Management
- Quarterly IT Status reports and recommendations
- Anti Virus & Spyware Security
- 10% discount for any additional service



Basic Plan...\$33 per month/per PC + \$75 per Server

Everything the Lite Plan includes plus –

- Priority Service
- Helpdesk support for all users available
- One remote support incident per PC
- Annual tune-ups included for all PCs
- Monthly IT status reports & recommendations
- 30% discount for any additional service
- Best practices audit & recommendations regarding computer setup, security, and maintenance for maximum efficiency and minimum downtime

Proactive Plan...\$69 per month/per PC + \$99 per network + \$119 per Server

Everything the Basic Plan includes plus –

- High Priority Service – next day response or better
- All computer problems covered
- Unlimited help desk support for all users
- Semi-annual tune-ups included for all PCs
- ISP, email, backup, firewall, and VPN management support included at no additional cost
- Two remote support incidents per PC per month
- 40% discount for any additional non-problem service

Your BEST value! Trouble-Free Plan... \$109 per month/per PC + \$99 per network + \$299 per Server

Everything the Basic and Proactive Plans include plus –

- No-Downtime Guarantee (including reimbursement of \$100 per hour for any downtime, see agreement for details)
- Highest priority service
- CT recommended defense software (included)
- Software License and Asset Management included
- Quarterly tune-ups included for all PCs
- 50% discount for additional (non-problem) service
- Optional Hardware Guarantee*

When trouble-free is a reality for your computers – and it can be – Computer Troubleshooters will also work with you to enhance your business through technology. We'll put our B.E.S.T. people on it. For detailed information regarding these B.E.S.T. services as well as additional support offerings, Call us today **770.279.2677**

The World's First No Downtime Guarantee For Small Business



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